



**ABC LONGHORN MOVING™**

*Experience and Professionalism on Your Team*

## **RESIDENTIAL MOVING SERVICES**

34+ Years' Experience

A+ Rated Mover for over 26 years

HUB Certified, Woman Owned Company

State-Wide Moving Services

**512-251-7735**

[www.abclonghornmoving.com](http://www.abclonghornmoving.com)

## OUR PROCESS

We spend time with our customers to get them ready for their move. Our thorough quoting process includes a walk-through meeting to provide an accurate flat-priced estimate based on the conditions of the move and the items we are moving, an organized grid system for smooth move-out/move-in, and a quality assurance process to ensure customer satisfaction.

### On-site Walk-Thru

We will come to your home, introduce our company and the services that we offer, take an inventory of what services you need and get a bid back to you promptly.

### Accurate Bid Formulation

We understand that submitting an accurate and detailed bid for your move is an essential part of starting a move off right. We take pride on understanding our customers' needs and delivering on those needs.

Our pricing is based on the conditions of the move and inventory you're moving — not on time, weather, how the guys are feeling, or if the customer is ready like many other moving companies. We provide a set price, so you know exactly what the costs will be without any surprises or last-minute additions at the time of the move. Our movers are not on the clock — they will be on site until the job is completed without any pressure of time constraints.

### Pre-Coordination Meeting / Organizational Management

We believe that preparation before any move is essential. We will set up a pre-coordination meeting with you before your move to ensure that you have all the necessary information you will need to be prepared for the movers when they arrive.

We provide an extensive organizational management system to ensure the move-out/move-in process is quick, efficient and accurate. Unlike other moving companies, our comprehensive moving system includes grid sheets to identify placement of items, and a colored labeling system at no charge.

### Quality Assurance Process

Soon after your move is complete, we initiate a thorough review to ensure you are completely satisfied. We strive for 100% complete satisfaction, and want to understand all aspects of the move to ensure your experience was a positive one.



*We just completed an "Austin to storage (for a month) to Austin" move with ABC Longhorn Moving company and they could not have been more professional, friendly and so careful with our belongings and with the walls/floors of our new home.*

*Everything arrived safe and sound with nothing broken or damaged. And, they unwrapped and setup our furniture just where we wanted it and then took the wrappings and empty boxes with them. We highly recommend ABC Longhorn Movers and would not hesitate, for a second, to call upon them in the future for a move.*

— Jan K., Yelp

*ABC Longhorn Moving did a great job with my move to Victoria, Texas. The four guys who wrapped, loaded, and unloaded were exceptionally professional and great to work with.*

— Pat Hammack





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## BUNDLED MOVE MANAGEMENT SERVICES

Instead of dealing with multiple vendors to manage your move, we provide bundled moving services where we handle the comprehensive project management services with one, centralized bill. This means a centralized, “one-stop” moving service for you with no juggling of multiple contracts, deposits, schedules or bills – just one service, one bill, one payment. Simple.

## SERVICES OVERVIEW

- **Uniformed, experienced, professional moving staff:** On average, our movers have 10+ years of moving experience, and have been with us for 5+ years. We do not hire day-laborers.
- **Property Management Coordination with Certificate of Insurance:** We coordinate with both commercial and residential property managers, as well as provide them with a Certificate of General Liability Insurance which just a select few movers in Texas are qualified to hold.
- **Media Services:** Custom wall and ceiling mount solutions, data and low-voltage wiring, professional dismounting and mounting services, concealing in-wall wiring.
- **Rigging Services:** We move large furniture and pianos
- **“Green” Moving Supplies:** We use BungoBox plastic moving bins for cost savings and easy packing and unpacking to keep content safe and secure.
- **Detailed Labeling System** to support an efficient packing/unpacking process. We provide labels, grid sheets and preparation materials to get you ready for your move.
- **Flexible Scheduling:** Night and weekend moves at no additional charge. Same-day service based on availability.
- **Local (Austin Metro) and long-distance moves** throughout Texas.
- **Furniture Wrapping / Packing Services:** Professional wrapping of all furniture with blankets and shrink-wrap **BEFORE LOADING**. Packing and unpacking of personal items.



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## INDUSTRY AFFILIATIONS

- Southwest Movers Association – Member
- Austin Board of Realtors (ABoR) – Member
- BBB – A+ Rating since 1989
- HUB Certified (Woman Owned)
- TX-DMV Cert. No. 000531847B

## WHY WE'RE DIFFERENT

As one of the largest moving companies in Austin, we have the experience necessary to provide the best possible service to our clients; consistently delivering courteous, professional and cost-efficient moves and 100% satisfaction.



### Our Approach

Our movers take the time to move your treasures as if they were their own. ABC Longhorn Moving is committed to making the customer experience a pleasant and satisfying one.

### Our Methodology

We take the necessary steps to understand and meet your expectations. We then apply our 30+ years of experience and professionalism to your move to assure a rewarding customer experience.

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## EXPERIENCE AND PROFESSIONALISM ON YOUR SIDE

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[sales@abclonghornmoving.com](mailto:sales@abclonghornmoving.com)

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